

Tanglewood Ordinary, Thanksgiving 2018  
Revised 20181107 v1a

Before we go further:

Please remember that we cannot “split bills” on Thanksgiving.  
*Please remember that we cannot “split bills” on Thanksgiving.*

The check out line just gets too long if we do. We have seen tempers flare for those waiting to check out behind splitting parties. One checkout per party, please. We will apply your advance deposit (adjusted for shortage in numbers if required) as a credit, or we can refund it (including the on line fee) if you pay in full by cash or check that day. That is likely the way to handle deposits in larger parties— we can then accept payment totaling the amount of the bill, but you’ll need to have the amounts figured and combined before you come up to pay. If you are totaling things at the table, be friendly to yourselves and round things off to ease the math.

DEPOSITS: Since taking advance deposits always generates questions, let us try to offer details to help, and even repeat ourselves a bit for clarity.

Please take note that deposits are not refundable for no shows or decreases in party size after you make payment. The amount requested is based on the number of seats we have you requesting that are confirmed, times \$25. Do correct us via email or text, preferably, if your deposit data is incorrect, BEFORE paying the deposit; we will change & re-send the bill. For deposit purposes, we include kids under 12, boosters & baby carrier holders since they need a seat space, even though the price they wind up paying will be less than the deposit, even free for under age 4. However, any deposits for under 4 kids, or overages for under age 12 will be applied to the group bill all the same, whether a seat is occupied by one of them or an adult guest. The deposit will still be applied at check out to the group bill. There will still be a loss of deposit for any shortage in seated guests, without regard to age.

To say it another way, we require a \$25 deposit for each seat, other than a high chair, that is reserved for, and we will apply that \$25 to the bill for each seat that is occupied that day. The only way you lose money is by bringing fewer guests than reserved for, not counting high chair kids which we neither charge for dinner nor reserve a “seat” for. Again we do include kids, including booster seat kids for purposes of deposit and count, but any of them who are under 4 will not be charged for dinner.

Repeating for clarity>That we take a deposit on an under 4 booster seated child does NOT mean they will pay for dinner. Their deposit will still be applied to the bill, adjusted for shortage in guest numbers..

***Deposits not received within 72 hours of the deposit email’s send time & date may result in your reservation being canceled and the space/time going to another party, and we cannot promise to remind or warn you, though we will try. We will be adhering more strictly to that policy this year. Please ask for extra time, via email or text, if absolutely necessary; we will try to help but cannot promise, especially for critical periods like lunch time.***

Be sure to ask any questions BEFORE making your deposit. Text or email is the best way, but email takes longer. We hope for the best of Thanksgivings for all our guests, and thank you, in particular for your patience in our continuing efforts to give the best service and value on these busy holidays.

2018 11 07 v1a